

TERMS OF USE

The following are the terms and conditions (“Terms”) that govern access to and use of the ProtechSuite software platform, including any associated web applications, services, and websites (collectively, the “Platform”). By accessing or using the Platform, you agree to be bound by these Terms and to comply with all applicable laws and regulations. Your use of the Platform is also subject to our Privacy Policy and applicable data protection practices. If you do not agree with these Terms, you must not access or use the Platform.

PERMITTED USE AND COPYRIGHT POLICY

ProtechSuite is a registered trademark of J-SAS Inc. J-SAS Inc. owns the Platform and, except as otherwise noted, all proprietary trademarks, logos, icons, artwork, images, audio clips, graphics, text, data, software, documentation, and other materials made available through the Platform (collectively, the “Content”). Certain trademarks, service marks, logos, and brand names displayed through the Platform are the property of their respective third-party owners and are used for identification or integration purposes only. J-SAS Inc. also owns the compilation, arrangement, and selection of the Content.

Unauthorized use of the Platform or Content may violate copyright, trademark, patent, privacy, and other Canadian and international laws, and may infringe the rights of J-SAS Inc. or third parties. Such unauthorized use may result in civil or criminal liability.

Except for content you submit to the Platform, you may not copy, reproduce, distribute, publish, display, modify, transmit, or otherwise use any Content without the prior written authorization of J-SAS Inc. Subject to these Terms and any applicable End User Agreement, J-SAS Inc. grants you a limited, non-exclusive, non-transferable, and non-sublicensable right to access and use the Platform and related Services for your internal business purposes. You may not use bots, scraping, data mining, or similar techniques to extract data from the Platform, nor attempt to interfere with its operation.

DEFINITIONS

“Platform” means the ProtechSuite software platform, including hosted applications, dashboards, APIs, and related systems.

“Services” means the hosted services, features, and functionality made available through the Platform.

“Content” means materials provided by J-SAS Inc. through the Platform, excluding User Generated Content.

“User Generated Content” means data, information, or materials submitted, uploaded, or otherwise provided by users through the Platform.

USER GENERATED CONTENT

The Platform permits users to submit business, technical, and operational information in connection with use of the Services (“User Generated Content”). By submitting User Generated Content, you represent and warrant that: (1) you have all necessary rights and authority to submit such content; (2) the content does not infringe or misappropriate any intellectual property, privacy, or proprietary rights; and (3) submission and use of the content complies with these Terms, the End User Agreement, J-SAS Inc. policies, and applicable laws.

You are solely responsible for your User Generated Content. You agree not to submit content that is unlawful, harmful, offensive, defamatory, or otherwise objectionable, or to use the Platform for any unauthorized or illegal purpose.

J-SAS Inc. reserves the right, in its discretion, to review, remove, restrict, or disable access to User Generated Content or the Platform where required to enforce these Terms, comply with legal obligations, or protect the integrity of the Platform.

DATA PROTECTION AND CONFIDENTIALITY

J-SAS Inc. recognizes the importance of protecting the confidentiality, integrity, and availability of data processed through the Platform.

In the course of providing the Platform and Services, J-SAS Inc. may collect, process, store, and transmit data on behalf of users, including customer-controlled User Generated Content. J-SAS Inc. acts as a service provider with respect to such data and processes it in accordance with the Privacy Policy, contractual obligations, and applicable data protection laws.

J-SAS Inc. maintains administrative, technical, and organizational safeguards designed to protect data against unauthorized access, disclosure, alteration, or destruction. These safeguards are intended to align with generally accepted security practices appropriate for a SaaS platform.

Users retain all right, title, and interest in their User Generated Content. J-SAS Inc. does not access, use, or disclose such data except as necessary to provide and support the Services, comply with legal requirements, enforce these Terms, or as otherwise permitted by the user.

Additional information regarding J-SAS Inc.’s security and privacy practices is available in the ProtechSuite Trust Centre.

THIRD PARTY CONTENT AND SERVICES

The Platform may reference or integrate with third-party services or content. All third-party trademarks and service marks are the property of their respective owners. Use of third-party services is governed by the applicable third-party terms and policies. J-SAS Inc. does not endorse and is not responsible for third-party content or services.

If you believe that material available through the Platform infringes your copyright, you may submit a copyright infringement notice to J-SAS Inc. including the information required by applicable law.

Notices may be sent to:

J-SAS Inc.

1500-4 Robert Speck Parkway

Mississauga, ON, L4Z 1S1

Email: info@j-sas.com

LINKS TO THIRD-PARTY WEBSITES

The Platform may contain links to third-party websites. J-SAS Inc. does not control and is not responsible for such websites or their content. Your use of third-party websites is subject to their respective terms and privacy policies.

VIOLATIONS AND ENFORCEMENT

Any violation of these Terms may result in suspension or termination of your access to the Platform. J-SAS Inc. may use or disclose information as reasonably necessary to investigate or take action in response to violations, suspected violations, or as required by law.

DISCLAIMER

THE PLATFORM AND SERVICES ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS. J-SAS INC. DOES NOT WARRANT THAT THE PLATFORM WILL BE UNINTERRUPTED OR ERROR-FREE. J-SAS INC. MAINTAINS REASONABLE AND APPROPRIATE TECHNICAL AND ORGANIZATIONAL MEASURES DESIGNED TO PROTECT THE SECURITY OF THE PLATFORM AND DATA PROCESSED THROUGH IT; HOWEVER, NO SYSTEM CAN BE GUARANTEED TO BE COMPLETELY FREE FROM RISK. TO THE MAXIMUM EXTENT PERMITTED BY LAW, J-SAS INC. DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW, J-SAS INC. SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO USE OF THE PLATFORM OR SERVICES.

DISPUTES

These Terms are governed by the laws of the Province of Ontario. You agree to submit to the exclusive jurisdiction of the courts of Ontario. You waive any rights under the Class Proceedings Act, 1992 (Ontario) to bring or participate in a class proceeding.

INDEMNITY

You agree to indemnify and hold harmless J-SAS Inc. and its affiliates from any claims, damages, or liabilities arising from your use of the Platform or violation of these Terms.

CHANGES TO TERMS

J-SAS Inc. may update these Terms from time to time. Changes are effective upon posting. Continued use of the Platform constitutes acceptance of the updated Terms.

ProTechSuite Terms of Use Effective February 10, 2026